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# PARIS MIKI HOLDINGS Inc.- Visions

The Company's plans, strategies and forecasts, except historical facts, contained in this document may be subject to change due to factors of risk and uncertainty.

Therefore, the Company does not guarantee their attainability, explicitly or implicitly.

The Company assumes that the 'factors of potential risk and uncertainty' may include the economic climate, especially concerning eyeglasses and hearing aid markets which constitute the Company's main business field, competition in the market and competitiveness of the Company's products, also include other unpredictable factors.



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# **Company Profile**

#### **1930**

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#### 1960

#### The First Stage

Founded "Seikakudo Watch Store" amid the emergence of an industrialized society.

The company was founded in 1930 in Himeji City, Hyogo Prefecture, by founder Yoshio Tane as "Seikakudo Watch Store." At that time, it was the year after the Great Depression began, and Japan was also starting to experience serious agricultural depression, with the price of rice plummeting. At the same time, people's lives were beginning to shift from farming to a "corporate job," a form of labor in which more and more people began to work common hours. Watches were becoming a necessity of the times.

#### The Second Stage

Re-established as "Megane no Miki" at the dawn of the TV era.

In the early 1960s, television replaced radio as the dominant mass media. This event marked the dawn of the Information Age, which has continued to the present day and is centered on the visual sense. Hiroshi Tane (former chairman of the company), who was one of the first to visit the U.S. and was convinced of the future of eyeglasses, reestablished the company as a specialty eyeglasses store. He took on the challenge of solving various customer problems to meet the needs of the times, including the enhancement of eye examinations, the price destruction of expensive imported frames, and the development of suburban stores.

Trade Name	PARIS MIKI HOLDINGS Inc.
Foundation	October 10, 1930
Establishment	January 27, 1950
Listing date	August 9, 1995
Stock market listing	Prime Market of the Tokyo Stock Exchange (Ticker 7455)
Capital	5,901,075,000 yen
Group companies	28 consolidated subsidiaries, 3 unconsolidated subsidiaries, 1 related companies
Number of Employees	3,848 (2,720 Full-time, 1,128 Part-time (Contractor))
	Note: Part-time employees (Contractor) are converted by a regular working hours (8hrs per day).

## 2022

### To the Third Stage

# In the time of changes, what are our customers' problems and what can we do to solve them?

In a world where anything you want is readily available to you and the peoples desires have been fulfilled to a great extent, what are people searching for? Wouldn't you agree that it is the richness of mind, and that richness is "tokimeki" (excitement) and "anshin" (peace of mind)?

We not only offer glasses that assist in conventional "seeing," but also a wide range of products for all of our customers' needs.

We will provide the best service for each customer with our experience and advanced technology.

We will continue to provide "excitement" and "peace of mind" to meet the individual needs of our customers.

We will continue to evolve "for our customers and their future".



Himeji, Hyogo Prefecture, is the place where we started out in response to the changes of the times and our customers. Founder Yoshio Tane is in the center of the photo, and the infant being held by the woman is former Chairman Hiroshi Tane.

# **Group Organization**



## Segment





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# **Growth Strategy 1 Market Overview Company Profile Stores Growth Strategy 2 Growth Strategy 3 Visual Life Care Audio Life Care Growth Strategy 4 Financial** Collaboration **Projection** with Medical Care



### [Retail sales of eyeglasses]

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#### Market revenue of eyeglasses

Eyeglasses market remains flat over 10 years. It will not shrink rapidly, but it will not expand due to aging and depopulation.

To expand the market, we need to provide not only products, but also "added values".

### **(Eyeglasses Market in Japan )** (CY 2020)

Age Range	Population composition by age	Ratio	Population buying glasses	Ratio	Market Scale	Ratio	Average unit price (1 pair of glasses)	
(y/o)	(K/people)		(K/people)		(K/JPY)		(JPY)	
5-14	10,360	8.5%	1,367	6.8%	20,312	5.4%	14,879	
15-24	12,090	9.9%	2,664	14.7%	32,623	8.7%	12,127 14,104	
25-34	12,920	10.7%	1,963	11.3%	28,132	7.5%		
35-44	15,820	13.0%	2,140	11.2%	33,749	9.0%	15,535	
45-54	18,500	15.3%	2,710	14.1%	47,747	12.7%	17,520	
55-64	15,330	12.7%	2,471	13.5%	55,845	14.8%	22,575	
65-74	17,470	14.4%	2,594	14.4%	72,016	19.1%	27,776	
Over 75	75 18,720 15.5%		2,491	13.8%	86,345	22.9%	33,878	
Total	121,210	100.0%	18,399	100.0%	376,768	100.0%	20,478	

Because of the need for high functional lenses such as bifocal lens, the unit price increases with age. In the eyeglass market, demand for eyeglasses from people aged 45 and over accounts for **69.5**%\* of the market in terms of value.

# **Japanese Market Trends**

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- Our population is not only declining but also aging and the number of patients with eye diseases is increasing. The market is increasing due to the growing demand for bifocal lenses.
- Increase in the number of active seniors, resulting in growing need to "want to see and hear things positively."
- Market for mid 50's and up projected to grow from 2025 onward
- Market potential of approximately 500 billion yen in total is expected around 2030
- In the eyeglass market, the demand for eyeglasses by people aged 45 and over accounts for 69.5%\* in terms of value. \*Source: "Megane DB 2021", Megane DB 2021", Megane DB 2021", Megane DB 2021",
- Japan's overall population will decline, but the market for eyeglasses and hearing aids will continue to grow as baby boomers transition to senior citizens.

#### The "baby boomers," the largest group in the population pyramid, are shifting into senior citizens.

Projected changes in the composition of Japan's population (based on the Basic Resident Ledger, total population)





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## **New Concept Store Development**





#### Bell Epoque

Located mainly inside shopping centers. The format evokes the golden age of Paris in the late 1800s and early 1900s. The target is families and parents in their 30s.

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Nouveau

#### Lodge

Standalone suburban stores. With the appearance of a log house and having the smell of lumber, the stores' spacious interiors allow customers to take their time shopping. Lodge format stores are mainly created by renovating and expanding existing standard format regional flagship stores. The target customer base can range widely, from existing customers to new families.



#### Maison

#### Salon

Mainly standalone suburban stores. The stores are furbished with European-style furniture and offer a café corner and waiting area where visitors can relax. The stores are closely connected with the local community and provide a space where customers can get counselling about their vision and hearing. The target customer based can range widely, from new families to baby boomer, depending on store location.



#### Entertainment

Mainly general tenant stores in cities with populations of more than 1million With a music and fashion theme (i.e., displaying guitars or drum sets), the stores at first glance do not have the appearance of an eyewear store. The target is customers in their 20s to late 30s. The stores also play a role in driving traffic to the online site and setting new trends. The concept is "an eyeglass store that doesn't look like an eyeglass store".

# **Variety of exciting stores**

Full range of stores tailored to local regions and customers



Providing "time for more than just shopping"



Music Live



 Collaboration with an outdoor company



• Guide dog demonstration



### Speeding up store openings & renovations tailored to the region and location

### Short-term Plan

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• Existing dominant stores and unprofitable stores will be consolidated or moved to a better location. (Effects of this plan: **0.2** billion yen)

• Renovate **20** to **25** stores per year

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### Mid-term Plan

• Expand "Lodge" and "Maison" type stores from **23** in FY2021 to **64** in FY2024 Net Sales: **7** billion yen Operating Income: **1** billion yen (Total of 64 stores in FY2024):



### **Unrenovated stores**



### **Annual Profit/Loss per store\***

\*Calculated based on FY2019 annual results before COVID-19.



(Unit: thousand yen) 39.5% UP **Net Sales** 50,694

Cost of Sales	14,553
Personnel Expenses	16,424
Advertising Expenses	1,727
Fixed Rent	7,972
Depreciation Expenses	371
Others (system cost · sales exper	<b>8,993</b> nses etc.)

654

• Long-established stores have many older **Operating Income** regular customers, however decrease in foot traffic from younger generation remain an issue.



135.9% UP



Cost of Sales	20,958
Personnel Expenses	21,932
Advertising Expenses	2,113
Fixed Rent	9,582
Depreciation Expense	es <b>1,308</b>
Others (system cost · sales exp	<b>13,292</b> Denses etc.)

**Operating Income** 

**New · Renovated** 





Planning to open or renovate **119** new stores over the next three years

Many customers of all ages

High growth rate for the next year

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# **Enhanced Audio Life Care**



### What is Audio Life Care?

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Not limited to traditional hearing aid sales, which often accompanied by negative image, but we provide detailed counseling about the ear and "hearing" to comprehensively produce the joy of hearing and the pleasure of sound for our customers.

#### **Establishment of Audio Division in April 2022**

Aiming for further business expansion in line with evolving markets and products.

# **Enhanced Audio Life Care**

[Hearing aid market (total units shipped)]

CY2014	CY2015	CY2016	CY2017	CY2018	CY2019	CY2020	
525,980	562,284	561,557	562,747	585,255	613,086	563,257	be
	ΜΙΚΙ	Hearin	g aid (to	otal units	shipped	)] Deve	elop potential demand

### **[PARIS MIKI Hearing aid** (total units shipped)]

FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020
31,214	32,264	30,299	30,772	30,460	29,687	26,576

[Audio Life Care Sales]

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XAudio Life Care sales are included in domestic business.

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> The RAKU MIMI Service (system providing hearing aids at a fixed price) helps to reduce the economic and psychological burden of using expensive hearing aids by providing a unique, long-term guarantee, eliminating the anxiety experienced by the elderly and family members.



- > Opened a store specialized "Audio Life Care" accommodate generations who want to enjoy music from a variety of music sources.
- Audio equipment is set up for customers to experiene "the excitement of hearing"









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# Human Resource Development to Support "Peace of Mind"



Eye problems are becoming **more diverse and sophisticated**, such as the deterioration of eyesight due to the aging of the population and the deterioration of children's eyesight due to the spread of smartphones and other devices.



**The need** to make spectacles that not only help people see, but are also tailored to each individual's needs

**The Importance** of Eye Disease Prevention in Collaboration with Ophthalmologists to Protect Eye Health

Practice

Requirement of national certification mandatory for "Eyewear Specialist"\* Starting April 2022 \*Not credentialed for medical procedures

\*Since the inception of the Organization for Promotion of National Certification, which aims to realize national certification, we have provided the greatest possible **support** as a key player in the eyeglass store industry.

Accelerate human resource development by deploying knowhow cultivated at technical schools within the Company



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With ophthalmologist and optician Vision Care Through Collaboration



### Visual Life Care – a detailed vision measurement system

Visual life care is a service to provide our customers with the best eye exams, which are based on six types of categories which are tailored to them after counseling on their living situations and how they use their eyeglasses (i.e., daily life, working on the computer, driving, and outdoor sports).

With this service, we can realize our goal to provide our customers with eyeglasses that can make their lives comfortable in addition to correcting their vision.

### We have Over 700 senior vision testing technicians

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Our gualified and experienced staff is dedicated in providing the best services to our customers. They are also up to date with the constant changes in eyewear technology and eye care related issues by attending seminars and courses in order to provide best customer service. We can carry out Visual Life care service because we have many highly skilled employees.

We provide our employees education such as an internal & external staff training program to ensure that we can achieve to provide the world class PARIS MIKI customer service to our valued customers.

We aim to provide "customized solutions for each customer". We will work towards earning the trust of our customers and wholeheartedly help to improve their quality of lives by implementing the idea of anticipating and fulfilling customer's needs, offering solutions in the best interest of each customer.



Advanced technology through cooperation with 'World Optical College' (college of optometry and medical technology)



Easy-to-understand by using visual aids like illustrations. slides, and movies



**Eyeglass fabricating** specialists through in-house training





# Integration and collaboration with Ophthalmology in Southeast Asia

### The world's leading medical hospitality business model

State-of-the-art ophthalmic care × High-quality eyeglass store = Generate High Synergy from individual strengths

### Vietnam

- In 2014 started "integrated management of an ophthalmology hospital and eyeglass store"
- Provided the highest standard of Japanese medical care to the local people







Japan International Eye Hospital 日本国際眼科病院

### Cambodia

- Utilize hospital management know-how learned from Vietnam
- Started the second "integrated management of an ophthalmology hospital and eyeglass store" site in 2021





### China

Thai

- Established "Eyecare center" that can provide eye exams using the latest equipment, ophthalmologist and Al



**Philippines** 

- In-store Eye Screening Exams by Ophthalmologist and Optometrist
- Cooperate with ophthalmologist if consultation and treatment are necessary



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# Collaboration in the medical field (overseas and domestic)

### Japan



Provide the highest standard of medical care and hospitality in Japan

Management support for ophthalmology hospitals

Practice philosophy of the "For Patients (Customers)"



### Synergy between eyeglasses and medical care

As society's longevity accelerates, medical care is even more necessary, and collaboration between opticians and ophthalmic care is an indispensable trend. We believe that our customer-oriented spirit creates a unique synergy by combining the respective strengths of optometry and ophthalmology.

We not only provide our clients with effective and functional lenses, but also with a system that supports comprehensive eye health as a "preventive" measure. "Collaboration between optometry and ophthalmology" is an important keyword for enriching our customers' lives and for the further development of the PARIS MIKI Group.

**Overseas** 

# New developments in medical cooperation (overseas · domestic)

#### **Southeast Asia**

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# Expand cooperative management structure between eye clinic and eyeglass store

#### Provide Japan's high standards of medical care to locals.



June 2022 Open the second <u>facility</u> in Vietnam

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- 1F: Eyeglass store
- 2F: Eye clinic

Japan

Invest **3** billion yen

in the medical business area

(Cumulative Forecasts to FY2030)

### **Active investment in medical malls**

Medical care + high quality eyeglass store = Peace of mind (eye clinic)





2 Open the first <u>Medical Mall</u> in Japan





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# **Purpose & Vision / Business Portfolio**

### **Purpose:**

Enrich their lives of our customers by bringing them "Excitement" & "Peace of Mind"

### Vision:

**Business scale image** 

In 2030, we will become a "Global Hospitality Brand"

#### **New Business**

- Expand our successful overseas medical collaboration model to Japan
- Create a new market that provide customers with enrichment

#### **Overseas**

 Expand business in Southeast Asia, which is entering a demographic dividend period

#### Domestic

- Stable business foundation
- Establish strong barriers to entry through solid growth strategy

#### FY2022

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Improvement to

Phase 1 FY2022-2024

Management reforms

a profitable structure

# Phase 2 FY2025-2027 Stabilize profitability Aggressive expansion

into new business

FY2028

FY2025

#### **Phase 3** FY2028-2030 • Consolidated sales growth • Profit contribution of new areas

• Shareholder returns in accordance with profit growth

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FY2030

# **Financial Projection** ①

Looking 10 years ahead, the coming three years are crucial to becoming a profitable company





# **Financial Projection ②**

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(Unit : million yen)				Past Values				Projected Values				
Business Breakdown			FY2018	FY2019	FY2020	FY2021	FY2022	FY2023	FY2024		FY2030	
	1	Domestic	43,089	42,319	39,393	38,995	41,810	43,300	44,800		56,500	
	2	Overseas	6,331	5,736	4,264	4,839	4,680	4,700	4,900		6,000	
Net Sales	3	New • Others	269	252	216	258	260	300	320		2,500	
		Total	49,689	48,307	43,873	44,092	46,750	48,300	50,020		65,000	
SG & A Expenses		Total	33,153	32,266	29,938	30,816	31,424	31,819	32,496		37,650	
Operating Income		Total	146	476	-180	-500	740	1,025	1,518		6,550	
Profit Loss Attributable to Owners of Parent		Total	-1,342	-730	-39	-1,108	380	610	1,000		4,389	
Operating Incom (Group total)	e Rat	io	0.3%	1.0%	-0.4%	-1.1%	1.6%	2.1%	3.0%		10.1%	
EPS			-	-	-	-	7.5yen	12.0yen	<b>19.7</b> yen		86.4 yen	
ROE			-	-	-	-	1.4%	2.2%	<b>3.5</b> %		11.2%	
			:	. :	:	:	shareholder ret	urn Maintain	i current divide	end l	level	

# **Financial Projection: Overseas**

(Unit: million yen)

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Improvement

In the second year of the pandemic, there are signs of a turnaround in performance again.

Drastic restructuring will be pursued over the next three years.

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in China, to improve profitability

Accelerate closure of loss-making stores, mainly

# **Financial Projection** ③

Growth investments & Shareholder returns (Total for FY2022-2024)





Investments · Shareholder returns

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